

CRYSTAL'S CLEANING

“KEEP YOUR HOUSE LOOKING CRYSTAL CLEAN”

Policies and Procedures

Owner: Crystal Krout

(864)873-8916

Email: crystalk1227@gmail.com

Hours of Operation:

Monday through Friday 8:30 to 4:00

*Closed Saturday and Sundays and all major holidays

Scheduling:

Scheduling in advance ONE week is preferred! (But a few days is helpful)

This will allow me to reserve enough cleaning time, for your cleaning needs and make this my top priority!

- WEEKLY
- BIWEEKLY
- MONTHLY

Confidentiality:

We adhere to a strict confidentiality code and your information will never be divulged to any third party.

Referrals:

Word of mouth is the best advertisement. When you refer A friend and they book an appointment

(They follow through with the cleaning) you will receive \$15.00 off your next clean!

Rush Jobs:

Projects or jobs that have an unusually quick turnaround or that require work outside of our normal business hours, on weekends or holidays are subject to an additional fee.

Payments:

CASH or checks (all checks must be wrote out to Crystal Krout) Payments will be set up on first initial visit. If you choose to tip your cleaning ladies, you may leave cash in envelope or add it to your bill. (TIPPING IS OPTIONAL)

All checks or cash will be mailed to:

Crystal Krout

Address: 1322 Ebenezer Rd. West Union, SC. 29696

